

Collaborative for Accountability and Improvement 2021 Quarterly Webinar Series

Register for each webinar on Eventbrite:

<https://www.eventbrite.com/o/the-cai-14249768998>

Spring: CRP Implementation

Two Sides of the Coin: A Patient/Provider Dyad Explore Diagnostic Error and the Benefits of CRP

April 15, 2021, 11:00AM-12:00PM PST

How to Transition a CRP Case to Claims

May 20, 2021, 11:00AM -12:00PM PST

Lessons Learned from CRP Cases Gone Wrong

June 17, 2021, 11:00AM -12:00PM PST

Summer: Physician Engagement

The Importance of Psychological Safety

July 15, 2021, 11:00AM -12:00PM PST

What Helps Clinicians After Unplanned Harm Occurs

August 19, 2021, 11:00AM -12:00PM PST

How to Engage Physicians in the CRP Process

September 23 2021, 11:00AM -12:00PM PST

Fall: Patient and Family Engagement

How to Educate Patients and Families about the CRP Process

October 21, 2021, 10:00AM-11:00AM PST

Ongoing Communication with Patients and Families After Unplanned Harm Occurs

November 18, 2021, 11:00AM -12:00PM PST

Taking Care of Patients and Families After Unplanned Harm

December 16, 2021, 11:00AM -12:00PM PST